Scaling Up Case Management for Asylum Seekers

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What is Case Management?

- Strengths-based
- Client-Centered
- Trauma-Informed
- Contextually Driven
- Empowerment Focused
- Linguistically Accessible + Culturally Responsive
Intake
Assessment
Individual/Family
Service Planning
Education & Training
Resource and Referral
Advocacy
Strengthening
Connections
Sustaining Gains
Case Management for Asylum Seekers
Adapting Programs to Context: *from refugee resettlement to asylum services*

**Challenges**

- Long, uphill legal battle
- Exclusion from public benefits
- Uncertain timeline to self-reliance

**IRC’s approach**

- Legal empowerment
- Early integration
- Partnerships
Scaling Up Case Management

- Leverage and build on existing capacities
- 2-tiered approach to case management
- Legal consultations and representation
- Referral specialists at border shelters
National Coordination

Task Force on Program Implementation

• Define common outcomes and theory of change
• Technical assistance and resource exchange
• Coordinated liaison for operating agencies to advocacy, border network, and regional partners
• Program evaluation