

Scaling Up Case Management for Asylum Seekers

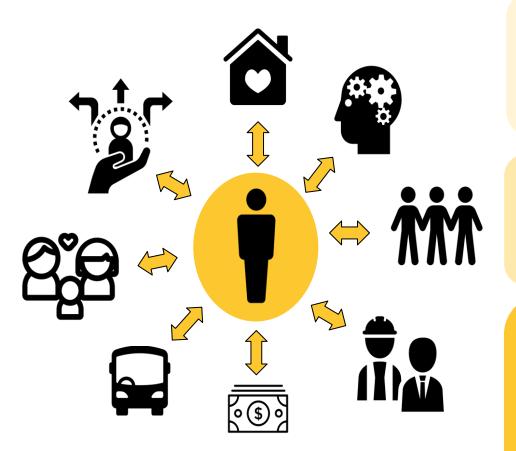
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What is Case Management?

Strengthsbased

Client-Centered

Trauma-Informed



Contextually Driven

Empowerment Focused

Linguistically
Accessible +
Culturally
Responsive





Intake

Assessment

Individual/Family Service Planning

Education & Training

Resource and Referral

Advocacy

Strengthening Connections

Sustaining Gains



Case Management for Asylum Seekers



Adapting Programs to Context: from refugee resettlement to asylum services

Challenges

- Long, uphill legal battle
- Exclusion from public benefits
- Uncertain timeline to self-reliance

IRC's approach

- Legal empowerment
- Early integration
- Partnerships





Scaling Up Case Management

- Leverage and build on existing capacities
- 2-tiered approach to case management
- Legal consultations and representation
- Referral specialists at border shelters





National Coordination

Task Force on Program Implementation

- Define common outcomes and theory of change
- Technical assistance and resource exchange
- Coordinated liaison for operating agencies to advocacy, border network, and regional partners
- Program evaluation

